

# CONNECTIONS

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## Construction Update

Polar is committed to bringing the most advanced products and services to you. Our construction project is complete in the exchanges of Edinburg, Mountain, Neche and Pembina. Our contractor, Push Inc., is currently working in the Edmore exchange and will be there for the next several weeks before moving to the Brocket, Adams and Fordville exchanges.

Electronics are being installed in the Edinburg exchange and transition to the new facilities will start once testing is complete.

Please contact our office if you have any questions on the construction project in your area.



Construction crews work on the upgrade project north of Edmore.

**POLAR**

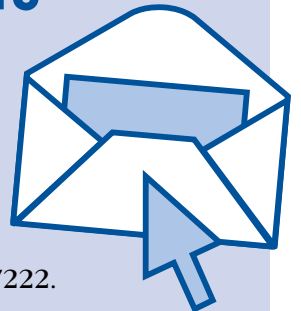
PO Box 270  
Park River, ND  
58270

[www.polarcomm.com](http://www.polarcomm.com)

## Hoax Email to Polar Customers

Recently a message was sent to several of our customers asking for personal account information including username, password and date of birth. This message was NOT sent from Polar but is an attempt by someone else to compromise webmail accounts to make our mail server send out spam. We would never ask you to verify account information via email.

If you have responded to this message, please change your password immediately. If you need assistance you may call our Help Desk at 1-888-700-7652 or our office at 1-800-284-7222.



# Coming Soon!



## Your 2008-09 Polar Directory!

Extra copies of Polar's Directory can be obtained at our business offices at:

- 110 4th St. E, Park River
- 112 Main St. W, Mayville

Remember to recycle your old directory. Old directories can be dropped off at either of our offices.



## Yes, You Can Afford Telephone Service



Every person in America should have access to quality, affordable telecommunications service. This principle of "Universal Service" has been the goal of the telecommunications industry for decades. In 1934, the federal government codified the goal and reaffirmed it in 1996 by establishing policies for the "preservation and advancement of Universal Service."

To achieve the Universal Service goal, carriers have access to a fund that is generated by contributions from the telecommunications providers in the United States. Telecommunications companies draw from the fund to provide programs that support telecommunications services nationwide.

### How do I know whether I am eligible?

Eligibility for Lifeline and Link Up support varies by state. Individuals who reside in states that have their own discount programs qualify for support if they meet the eligibility criteria established by their state.

In states that do not provide state support, an individual is eligible if he or she participates in one of the following programs: Low-Income Home Energy Assistance Program (LIHEAP), Federal Public Housing Assistance or Section 8, Medicaid, Food Stamps, Supplemental Security Income (SSI), Temporary Assistance for Needy Families (TANF) or the National School Lunch free lunch program.

In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal government poverty guidelines.

### What type of discount is available?

Lifeline assistance lowers the cost of basic monthly telephone service. Eligible consumers can receive up to \$8.25 per month in discounts.

Link Up reduces the cost of initiating new telephone service. Eligible consumers can receive a 50% discount off of the one-time costs associated with initiating telephone service (maximum benefit of \$30.00).

### How do I apply?

To apply for Lifeline or Link Up call Polar Communications at 701.284.7221 or stop by our office. You will be asked to provide proof of eligibility before your benefits take effect.

# New Employee



Tony Page began his employment on September 8, 2008 as an Area Service Representative covering the Mayville-Portland area. Tony grew up in Beltrami, MN and attended Minnesota State Community & Technical College in Wadena where he graduated with a degree in Telecommunications Engineering Technology. His duties include installing and maintaining telephone, cable TV and Internet services. Tony will be living in Mayville.

*Welcome Tony!*



**You don't have to choose!**

**Go to the game and record your favorite programs with DVR from Polar!**

A DVR or Digital Video Recorder allows you to digitally record programs to a hard drive for later viewing. You can play your stored programs as often as you like and control your TV with VCR-like functions, such as pause, rewind, and instant replay. You'll never have to choose again!



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\*Self install is free, professional installation is \$50. Offer ends September 30, 2008. Some restrictions apply. Call for details.

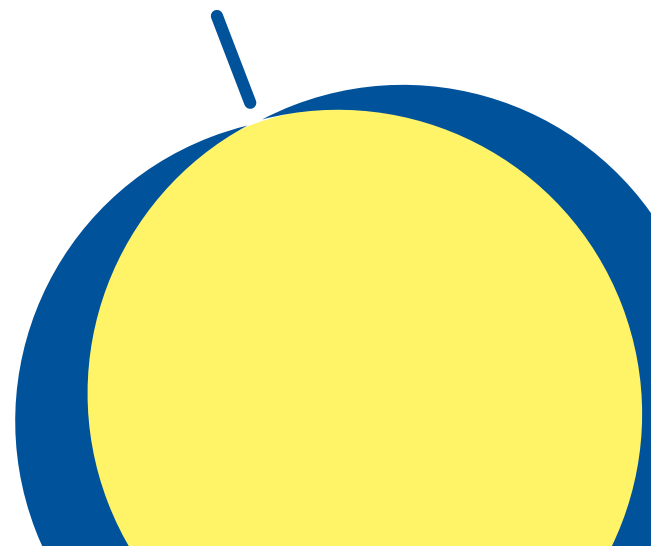
284.7221 / 800.284.7222  
www.thinkpolar.com

**Now showing on Polar Cablevision...**

		
<b>Premieres September 3</b>	<b>Premieres September 16</b>	<b>Premieres September 24</b>

**POLAR**

Please use  
**EXTREME CAUTION**  
while burning ditches and debris  
around communications pedestals.  
*Thank you for  
your cooperation!*



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# CONNECTIONS

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## Hours of Operation

**Business Office:**  
MON - FRI / 8am - 4:30pm

**Service Center:**  
MON - FRI / 7:30am - 6:30pm • SAT / 8am - 4:30pm  
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