

Connections

Published by Polar Communications and its Subsidiaries

Spring 2011

INSIDE:

New Help Desk - Page 2

Construction Bid - Page 2

CPNI Privacy Notice - Page 2

Eagle Award - Page 3

Directory Sales - Page 3

Director Applications - Page 3

Modem & Router Care - Page 4

New Broadband Offering - Page 4

Wolverton Directory - Page 4

Winter Sports - Page 5

Polar Awards \$5,000 in Grants

Polar Communications recently awarded two schools in our service territory a total of \$5,000 in Polar Technology Grants. The Technology Grant provides funding for K-12 schools enabling the purchase of hardware, software, contracted services, and other technologies that target student achievement through technology integration.

Applicants were required to submit their proposals including an overview of their project abstract, goals, narrative, and budget information. Accredited K-12 schools in Polar's service territory were eligible to apply. Polar Communications awards up to \$5,000 per year with each grant ranging from \$100-\$2,500.

Schools winning the 2010-11 Polar Technology Grants were Northern Cass School - \$2,500 for "Reading for Real" NOOKBooks Project and MayPort CG Schools - \$2,500 for "Media Tools for Professional Projects" Broadcasting Project. Polar is proud to invest in our schools and the community providing value for the future.



Mr. Don Hollister, Jeanne Meyer, Polar Board Member Greg Steffes, Northern Cass Superintendent Allen Burgad, Anne Nyberg, Miriam Tobola and several students.



MayPort CG Principal Scott Ulland, Superintendent Michael Bradner, Polar Board Member Greg Steffes, and Technology Coordinator David Torgeson.

New Bill Format Coming in March!

POLAR
Billing Inquiries Call: 800.284.7222

Page 1 of 4

Account Summary

Account Number	00000000
Service Territory	00000000
Bill Cycle	Dec 15, 2010
Bill Date	Dec 14, 2010
Previous Bill	\$ 0.00
Payments	\$ 0.00
Service Charges	\$ 0.00
Current Balance	\$ 0.00
Amount Due	\$ 0.00

Service Summary

Residential Service	\$ 0.00
Business Service	\$ 0.00
Family Value and Internet - GF	\$ 0.00
Directory Advertising	\$ 0.00
Misc Internet Service	\$ 0.00
Subtotal Current Charges	\$ 0.00

Remittance Information

Account Number	00000000
Service Territory	00000000
Bill Cycle	Dec 15, 2010
Bill Date	Dec 14, 2010
Amount Due	\$ 0.00

Beginning with your March 2011 statement, your bills will have a new look! This sample bill shows the front page which summarizes your account and includes important messages from Polar. A remittance stub is attached to the bottom for you to detach and return to us along with your payment.

Don't forget you still have the option of viewing and paying your bill online with Polar's E-Statement. E-Statement is easy to use and secure. With E-Statement you can pay your bill online, sort your calls and information, and more. If you are interested in signing up for E-Statement, just log on to our website at www.thinkpolar.com and click on E-Statement.

If you have any questions regarding your new bill or E-Statement, please contact us at 1.800.284.7222, Monday-Friday 7:30am-6:00pm and Saturday 8:00am-4:30pm.



PO Box 270
Park River, ND 58270
www.thinkpolar.com

1.888.700.7652

Call for help with ANY of your Polar services ANY time with our new Help Desk support!

24 Hours
A DAY
7 DAYS
A WEEK
365
DAYS A YEAR

Construction Bid

The board of directors of Polar Communications, at their regular board meeting on November 18th, 2010, approved the 2011 construction bid. The bid was awarded to Arvig Communication Systems of Perham, Minnesota, totaling \$2.2 million. The construction bid is a portion of the company's \$5.6 million capital budget for 2011.

The construction will involve installing fiber optic cable to the home. This technology allows Polar to extend services such as voice, high speed Internet, and video farther to reach its most rural customers.

“Polar Communications 2011 construction is a continuation of the company’s commitment to bring fiber closer to the customer, fulfilling the need for more bandwidth in the future.”

DAVID DUNNING, POLAR COMMUNICATIONS
GENERAL MANAGER/CEO

A total of 45 miles of buried cable will be installed within an approximate 6-month period. Construction will be happening in the city of Cavalier.

CPNI Privacy Notice

From time to time Polar changes its service offerings and makes available additional features and services, which may enhance and augment the services to which you are already subscribed. In order for us to determine which customers may benefit from the new services and enhancements, we will use information about your account that is within our database, legally referred to as Customer Proprietary Network Information (CPNI), unless you restrict that use in the manner described below. CPNI includes information such as

which long distance carrier and plan to which you are subscribed, calling features and plans to which you are subscribed, and the associated charges for those plans. Use of this data will allow Polar to tailor its service offerings to your individual needs.



For this purpose, CPNI data will be used by Polar Communications, its subsidiaries, and affiliates only. This data will not be shared by Polar Communications with any other outside source except as necessary and required to provide the service(s) to which you are already subscribed, and unless we are legally compelled to.

You have a right under federal law to protect the confidentiality of your account information and restrict the use of CPNI data, and we have a responsibility to protect your data. To restrict the use of your CPNI data, you must contact our business office at 701-284-7221 or sales@polarcomm.com within 30 days of your receipt of this notice to request that we not utilize your CPNI data. Your denial of approval for Polar to use this data will not affect the provision of any services to which you subscribe. Your approval or denial of approval for the use of CPNI outside of the service to which you already subscribe will remain valid until you revoke or limit the approval or denial.

2010 Eagle Award



Polar is excited to announce the recipient of its 2010 Eagle Award as Kimberly Lundquist. Kimberly began her employment with Polar on October 16, 2006, as a Customer Service Representative. Her duties include providing outstanding customer service, both in person and over the phone, answering customer inquiries, and assisting customers with services such as telephone, cable TV, Internet and cellular. Kimberly was nominated for

this distinguished award and voted on by her peers based on the following qualifications: goes above and beyond normal job responsibilities, will do whatever it takes to get the job done, provides new and creative ideas, shows outstanding company dedication, demonstrates teamwork and accepts challenges, is involved in the community and/or volunteer work, demonstrates outstanding customer service and/or assistance, and promotes a positive attitude.

Congratulations on this well-deserved award Kimberly!

Directory Advertising



Bob Hughes



Ethan Rogers



Kelly Gordon



Dan Shea

Sales executives from Pinnacle Publishing will be in our area soon to begin selling advertising for the official 2011-12 directory. When you advertise in the Polar directory your ad will automatically be featured in our online directory at no additional charge! All website and email addresses are linked. Both the printed and online directories are great tools to

increase visibility and connect with your customers. Get the most out of your advertising investment by placing an ad in the Polar Yellow Pages! For more information regarding advertising, contact Pinnacle Publishing at 800.343.8086 or visit www.pinnaclepub.com.

Director Applications

Applications for the Polar Communications Board of Directors will be accepted for the election to be held during Polar's Annual Members Meeting on June 9, 2011. Positions to be filled are as follows:

- District 1 – Position currently held by Beverly Jensen is up for re-election.
- District 2 – Position currently held by Eric “Ike” Meberg is up for re-election.
- District 3 – Position currently held by Lori Dahl is up for re-election.

Polar Board of Directors Nomination Procedure Steps:

1. Any qualified member meeting the requirements of Section 3, Article IV of the company by-laws may request an application and petition from the cooperative headquarters. The forms can be picked up at Polar's front desk or can be found on Polar's website at www.thinkpolar.com.
2. Members shall submit a completed application and a petition containing a minimum of thirty (30) signatures of cooperative members from the district in which the applicant resides. Please note that a husband and wife constitute one membership. Either spouse may sign the petition as a member; however, the signature of a husband and wife on the petition may only be counted as one.
3. Completed applications and petitions should be submitted by March 25, 2011, at 4:00 pm to Polar Communications, Attn: Shari Flanders, PO Box 270, Park River, ND, 58270. Please contact Shari at 701.284.4343 with questions or email sflanders@polarartel.com.
4. All nominations by petition are subject to verification. Once verification is complete, the candidate will be notified and their name will appear on the ballot at Polar's Annual Members Meeting.

To find the service areas that make up each district, please refer to Article IV, Section 2 of the by-laws of Polar Communications found in your telephone directory.

Modem & Router Care

proper ventilation

Internet issues can be caused by a number of things. One issue we have found often is that customers encounter problems with their modems and routers when they are not properly ventilated. Modems and routers must have adequate ventilation in order for their fans to take in fresh air and expel warm air. Enough space must be provided on both sides of the chassis to ensure proper airflow. A minimum of 2 inches of space is recommended.

To ensure the quietest noise levels, follow these guidelines:

- Make sure that room temperature lies within the range for the lowest fan speed.
- The modem/router should not be stacked on another device, and other devices should not be stacked on the router. The modem/router should not be installed in a closed environment such as a bookcase or shelves.
- Make sure that the modem/router has adequate ventilation, including sufficient ventilation for side-to-side airflow.

Maintaining your computer equipment is vital in avoiding outages. Please contact our Help Desk at 1-888-700-7652 if you are having any issues with your Internet Service with Polar. Our Help Desk is open to assist you 24 hours a day, 7 days a week, 365 days a year.



New Broadband Offering

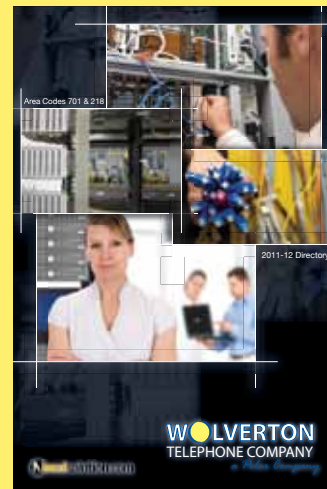
In addition to our regular broadband service of 5Mb, we are now offering another option for those customers needing more speed. For \$49.95/month residential customers can subscribe to our 10Mb service, \$69.95 for business customers (where available).

As always, our broadband service includes these value-added features:

- Free Email Spam Filter and Email Virus Protection
- Up to 5 Email Accounts
- Monthly E-newsletter
- 5Mb of space for a personal web site
- Tech support with extended hours
- Free webmail

If you are interested in signing up for broadband service or increasing your speed, please contact our office at 1.800.284.7222.

Wolverton Directory



Customers in the exchanges of Wolverton, Walcott and Christine can expect to be receiving their 2011-12 telephone directory this month. Extra copies can be obtained at either of our business offices:

110 4th Street East - Park River
112 Main Street West - Mayville

If you receive more directories than you need, please contact our office so we can update our records. Remember to recycle your old directory. Old directories can be dropped off at either of our offices.



Channel **3**



Channel **24**

Feb. 1	BBB Munich-Starkweather @ Langdon	7:30pm
Feb. 3	BBB Beulah @ Watford City	7:15pm
Feb. 4	GBB Linton-HMB @ Carrington	6:00pm
Feb. 4	BBB Linton-HMB @ Carrington	7:30pm
Feb. 7	BBB Stanley @ Kenmare	7:15pm
Feb. 8	GBB Bishop Ryan @ DLB (Burlington)	7:15pm
Feb. 12	Hockey - GF Red River @ Grafton-Park River	1:00pm
Feb. 14	GBB Kenmare @ Stanley	7:15pm
Feb. 15	GBB L&C-Berthold @ Max	7:15pm
Feb. 17	ND State Wrestling - Day 1 Recap	7:00pm
Feb. 18	ND State Wrestling - Class B Dual Finals	5:00pm
Feb. 19	ND State Wrestling - Class B Individual Finals	3:00pm
Feb. 22	BBB Post Season Region 8 Semifinals @ Willison State College	6:00 & 7:30pm
Feb. 24	BBB Post Season Region 4 Championship @ Devils Lake	7:30pm
Feb. 28	GBB Post Season District 6 Championship @ Linton	7:30pm

Feb. 11	Men's Hockey vs. Alaska	7:37pm
Feb. 12	Men's Hockey vs. Alaska	7:07pm
Feb. 16	Men's Basketball vs. Louisiana Tech	7:07pm
Feb. 18	Women's Hockey vs. Minnesota	7:07pm
Feb. 19	Women's Hockey vs. Minnesota	7:07pm
Feb. 26	Men's Hockey vs. Bemidji State	3:37pm
Feb. 27	Men's Hockey vs. Bemidji State	3:37pm
Mar. 11	Men's Hockey - WCHA Playoffs	7:37pm
Mar. 12	Men's Hockey - WCHA Playoffs	7:07pm
Mar. 13	Men's Hockey - WCHA Playoffs (if necessary)	7:07pm

Polar Cablevision is proud to bring you state and local area sports coverage - LIVE!

LIVE! on **BEK SPORTS**

ND WRESTLING TOURNAMENTS

State Wrestling

Thursday, Feb 17 @ 7:00 pm
Friday, Feb 18 @ 5:00 pm
Saturday, Feb 19 @ 3:00 pm

BROADCAST LIVE ON **POLAR** Cablevision Channel **3**

2011 NORTH DAKOTA **WRESTLING TOURNAMENTS**



PO Box 270 • Park River, ND 58270

CONNECTIONS

Published By
Polar Communications
PO Box 270 • Park River, ND 58270
701.284.7221 • 800.284.7222
www.thinkpolar.com

BOARD OF DIRECTORS

Ronald Steinke.....Cavalier
Beverly Jensen.....Drayton
Peter “Kelly” McKenzie.....Michigan
Amber Meyer.....St. Thomas
Joe Torgerson.....Fairdale
Greg Steffes.....Arthur
Eric “Ike” Meberg.....Park River
Jon McMillan.....Fordville
Lori Dahl.....Lakota
David L. Dunning.....General Manager/CEO

HOURS OF OPERATION

Monday-Friday • 7:30am-6:00pm
Saturday • 8:00am-4:30pm
24 Hour Customer Service • 284.7127



Non-Discrimination Statement - Polar Communications is the recipient of Federal financial assistance from the U. S. Department of Agriculture (USDA). The USDA prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or a part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD). To file a complaint of discrimination, write to USDA, Assistant Secretary for Civil Rights, Office of Assistant Secretary for Civil Rights, 1400 Independence Avenue, S., STOP 9410 W., Washington, D. C. 20250-9410, or call toll free (866) 632-9992 (English) or (800) 877-8339 (TDD) or (866) 377-8642 (English Federal-relay) or (800) 845-6136 (Spanish Federal-relay). "USDA is an equal opportunity provider, employer, and lender". The person responsible for coordinating this organization's non-discrimination compliance efforts is the Chief Financial Officer.