



NETWORK SERVICE AGREEMENT

THIS NETWORK SERVICE AGREEMENT (“Agreement”) is entered into between Polar Telcom, Inc. and / or Polar Cablevision (collectively, “Polar”) and Customer Name (“Customer”) noted below.

Network Services provided are for Internet access and video services, where available. Service is provided under the terms of this Agreement and the Terms of Service located at <http://thinkpolar.com/>

1. INITIAL SERVICE INSTALLATION: Service(s) to be installed:

Type of service(s): Business Internet or Residential Internet
 Video Services

Customer Name: _____

Service Address: _____

2. RATES AND CHARGES: Polar will assess the following initial fees for the facilities, equipment and services ordered at service address:

Service	Installation fee	Monthly fee	Service Notes
Broadband			
Video			
Set Top Box Lease			
Modem Lease			
FTTH Port Charge			
Bundle			

Rates listed are subject to change pursuant to published terms and conditions and exclude taxes, franchise and other governmental fees.

Customer initials: _____



3. RELATED CONDITIONS OF SERVICE / OPERATING EXPLANATIONS

a. I have read and agree to the Terms of Service found on <http://thinkpolar.com/> including, but not limited to, restrictions on use of service, payment for services, limitations on the use of services, and responsibility for equipment.

Customer initials: _____

b. I understand that if I agree to a term commitment and terminate this agreement prior to the completion of my commitment period, early termination fees as specified in the Terms of Service found on <http://thinkpolar.com/> will apply.

Customer initials: _____

c. I understand that I am fully responsible for equipment provided to me by Polar and certify that I have and will maintain property or rental insurance to cover the replacement cost should it be destroyed or stolen while in my possession. Upon termination of service, any equipment provided to me by Polar must be returned to Polar in working condition, net of normal wear, or additional fees as specified in the Terms of Service found on <http://thinkpolar.com/> will apply.

Customer initials: _____

d. I understand that prior to installing equipment (modems, routers, receivers, etc.), a Polar technician will test the electrical outlet with a Standard Receptacle Tester. This test will verify proper wiring of the electrical outlet at the time of installation and if the outlet does not pass, Polar will not complete any installation using that outlet.

Customer initials: _____

For Customer

For Polar

Authorized Signature

Authorized Signature

Printed Name

Printed Name

Billing Address if different from Service Address:

Date of Signature: _____