



CONNECTIONS

PUBLISHED BY POLAR COMMUNICATIONS AND ITS SUBSIDIARIES

FALL | 2015

CUSTOMER APPRECIATION EVENTS

Thursday, November 5th
11:00 a.m. - 1:00 p.m.
Adams Auditorium

Friday, November 6th
11:00 a.m. - 1:00 p.m.
Cavalier Transit Center
formerly Cavalier Senior Center

Friday, November 13th
11:00 a.m. - 1:00 p.m.
Christine Community Center



POLAR

PO Box 270 / 110 4th St. E
Park River, ND 58270
701.284.7221 / 800.284.7222
www.thinkpolar.com

Hours

Monday-Friday / 7:30AM-5:30PM
Saturday / 8:00AM-4:30PM (assistance by phone)

24/7/365 Technical Support
888.700.7652

NTCA Recognizes Polar as a Certified Gig-Capable Provider

NTCA–The Rural Broadband Association, the premier association representing nearly 900 independent, community-based telecommunications companies that are leading innovation in rural and small-town America, recently announced that Polar Communications has been named a Certified Gig-Capable Provider for delivering gigabit broadband speeds and enabling technological innovation in the communities it serves.



“We have been building our fiber network since 2008 and are excited to be completing it this year,” said Dave Dunning, Polar Communications General Manager/CEO. “Bringing Gig Broadband to our customers has been a big goal for us and we are honored that NTCA is recognizing our company with this certification.”

As a Certified Gig-Capable Provider, Polar Communications joins a national campaign spearheaded by NTCA to build awareness and industry recognition of community-based telecom providers that have built communications networks capable of delivering Internet speeds of up to 1 gigabit per second, which is 100 times faster than those currently available in many U.S. households. Polar also received tools to promote itself as a Gig-Capable Provider and will be recognized in NTCA media, on the NTCA website, and during association conferences and events.

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New Directory

You will soon be receiving your 2014-15 Polar directory in the mail. Extra copies of the directory can be obtained at our office.

If you receive more directories than you need, please contact our office so we can update your account.



*Remember to recycle your old directory.
Old directories may be
dropped off at our office.*

Polar Welcomes New Employee



Ryan Rosinski was recently hired by Polar Communications as a Network Technician I. His duties include the installation, maintenance, testing and troubleshooting of all network operations center equipment and infrastructure.

Ryan is a graduate of the Northwest Technical College in Wadena, Minnesota. He comes to Polar from Ellendale, North Dakota, where he worked for Dickey Rural Networks. Ryan, along with his wife and two sons, will reside in Park River.

Fall Construction Progress Update

Underground fiber placement for the 2015 construction project is moving along as scheduled. The exchanges of Edinburg/Mountain, Gilby, Inskster and Hoople are complete. Contractors are currently working in the Michigan, Niagara, Adams and Park River exchanges. As these areas are completed they will be moving to Adams and Lakota. Splicing of the fiber is happening in the Edinburg/Mountain and Gilby exchanges. All construction and splicing is scheduled to be completed by November 30th, 2015.

As soon as splicing is completed in an exchange, we will begin the cutover process. A Polar representative will be contacting you to schedule an appointment. We will be starting cutovers in the Edinburg and Gilby exchanges first.

We appreciate your patience throughout our construction project. If you have any questions, please do not hesitate to call our office. We are open Monday-Friday, 7:30am-5:30pm and Saturdays, 8:00am-4:30pm (assistance by phone). We also have a 24/7 help desk for your convenience at 1-888-700-7652 and a 24-hour trouble line at 284-7127.



Please use extreme caution when burning ditches and debris around communication pedestals!

20 Years of Retirement Luncheons

Retired Polar Employees came together for lunch on August 7th, like they do every year, to reminisce and renew old friendships and get an update on what's happening at Polar. For 20 years, Polar has been hosting this luncheon for employees that retired from the company.

“Some of our retirees live close, so we see them quite often. Others live in other cities and states, so it's great to host this event to catch up each year,” said Dave Dunning, General Manager/CEO.

The event is a token of our appreciation for the contributions our employees have made to the corporation in their years on staff. It gives them an opportunity to remain involved with the company and with each other.



Above: Former Polar General Manager, Larry Deutz, current General Manager, David Dunning and former General Manager, Winten Gunderson

Left: Retired Polar employees gather for the annual luncheon.

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“I applaud Polar Communications for its commitment to delivering the Internet’s fastest speeds—an accomplishment worthy of much praise considering the unique and challenging circumstances small, community-based telecommunications providers operate under every day in serving some of our country’s most rural and remote communities,” said NTCA Chief Executive Officer Shirley Bloomfield. “By building a gigabit-capable network, Polar has not only overcome these challenges, but also shattered conventional benchmarks for broadband speed to enable cutting-edge technologies that drive innovation and promote economic development in their communities, region and nationwide.”

To achieve certification, telecommunications companies must show that gigabit technology is currently commercially available within 95% of one or more exchanges within its serving territory and that such service can be provided without new trenching or stringing new aerial facilities. This statement must be confirmed by a letter from an engineering firm or other independent source involved in the company’s network planning, deployment or operation.

THIS IS HOW WE DO SPORTS.

LOCAL & LIVE COLLEGE SPORTS ACTION

HERE ARE SOME GAME HIGHLIGHTS, FOR A FULL SCHEDULE VISIT OUR WEBSITE AT THINKPOLAR.COM/TELEVISION.

SEPTEMBER

DATE	TIME	EVENT	SPORT
9/12/15	5:00	DRAKE UNIVERSITY @ UND	FB
9/26/15	1:00	UC DAVIS @ UND	FB

DECEMBER

DATE	TIME	EVENT	SPORT
12/4/15	7:30	DENVER @ UND	MH
12/5/15	7:00	DENVER @ UND	MH
12/11/15	7:30	NDSU @ UND	MBB
12/12/15	2:00	NDSU @ UND	WBB

OCTOBER

DATE	TIME	EVENT	SPORT
10/13/15	7:00	NDSU @ UND	VB
10/17/15	7:00	BEMIDJI STATE @ UND	MH
10/29/15	7:00	MINNESOTA @ UND	WH
10/30/15	7:00	MINNESOTA @ UND	WH

JANUARY

DATE	TIME	EVENT	SPORT
1/1/16	7:30	ALABAMA HUNTSVILLE @ UND	MH
1/2/16	7:00	ALABAMA HUNTSVILLE @ UND	MH
1/16/16	4:30	SDSU @ NDSU	MBB
1/22/16	7:30	COLORADO COLLEGE @ UND	MH
1/23/16	7:00	COLORADO COLLEGE @ UND	MH

NOVEMBER

DATE	TIME	EVENT	SPORT
11/6/15	7:30	WISCONSIN @ UND	MH
11/17/15	7:00	WISCONSIN @ UND	MH
11/14/15	1:00	N. COLORADO @ UND	FB
11/28/15	2:00	N. IOWA @ UND	MBB

FEBRUARY

DATE	TIME	EVENT	SPORT
2/6/16	4:30	NDSU @ SDSU	WBB
2/20/16	7:00	MN DULUTH @ UND	MH
2/25/16	7:00	NDSU @ SDSU	MBB



POLAR
CHANNELS 555 & 755

FB - Football; VB - Volleyball; MH - Men's Hockey; WH - Women's Hockey; MBB - Men's Basketball; WBB - Women's Basketball; BB - Basketball; HS - High School
All broadcast times are Central Time. Schedule subject to change.



Polar Cablevision Channel 71

PRODUCED BY
VALLEY-EDINBURG
HIGH SCHOOL STUDENTS

announcements
sports highlights
special assembly features
athletic calendar
lunch menu
homecoming highlights
and more!

PREMIERING
SEPTEMBER 29TH

Check Out All Our School Channels!



New Channels Added to Polar Cablevision

DIGITAL BASIC & EXPANDED BASIC PACKAGES

67 Oxygen

HD LINEUP

606 WDAY'Z Xtra HD
649 Oxygen HD
687 Discovery Life HD

SPORTS PACK

556 Midco SN2

Sun Outages

Sun outages occur every February/March and September/October. During this time you may experience interference with TV picture quality and sound. Interruption in TV service due to sun outages can last up to several minutes a day. Sun outages do not affect Internet or phone service.

Capital Credits

A Valuable Benefit for Members of Polar Communications Cooperative

WHAT ARE CAPITAL CREDITS?

Capital credits reflect each member's ownership in the cooperative. Telecommunications cooperatives like Polar Communications do not earn profits in the sense that investor-owned utilities earn profits for their investors. Instead, any margins or revenues related to the sale of service remaining after all expenses have been paid are returned to the cooperative's members in proportion to their usage.

HOW ARE CAPITAL CREDITS RETURNED TO YOU, THE MEMBER?

"Retiring" i.e., paying back or returning capital credits is a two-step process:

Step 1: Allocation

An allocation determines your share of the cooperative's margin in a particular year. Margins are "allocated" or assigned to members who belong to the cooperative during the year in which a margin is generated. The allocation is based on the member's proportion of usage for that year. Each member's portion is referred to as a "capital credit allocation."

Step 2: Retirement

Once capital credits are allocated they are retained by the co-op for up to 25 years, which is the rotation period. They are retained because capital credits are the most significant source of equity for the cooperative. Equity is used to help meet the expenses of the co-op, such as paying for new equipment to serve members and repaying debt. Capital credits help keep rates at an affordable level by reducing the amount of funds that must be borrowed to grow and maintain Polar's network.

Upon completion of the rotation period, the board of directors will review the cooperative's financial health and can declare a retirement (your cash back payment), whereby a portion of your capital credits are returned to you typically twice per year, in June and December. Capital credit payout amounts less than \$10.00 will be added to future payouts, with the exception of a final payment balance.

The board of directors after the close of the year determines the amount and the method for the general retirements; i.e. FIFO (first-in, first-out), FIFO plus a percent of current year, percent of all of the years, or any other combination deemed appropriate.

WHAT DOES POLAR DO WITH UNCLAIMED CAPITAL CREDITS?

Polar Communications seeks out the former member-owners who are due capital credits, even if they are no longer on our system. Approximately twice per year, Polar will post the names of the member-owners who have unclaimed capital credits in local papers. If the member-owner does not claim them and the capital credits remain unclaimed for 5 ½ years or more, then they are transferred to a fund for charitable and educational purposes. These include scholarships, sponsoring the Youth Tour to Washington D.C., and donations to local charitable organizations.



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WHAT HAPPENS TO MY FAMILY MEMBER'S CAPITAL CREDITS IF THEY HAVE PASSED AWAY?

Polar Communications board of directors will allow the capital credits to be paid back to the legal representative(s) of your family member's estate. In order to claim them, an affidavit is required to be completed, notarized, and returned in addition to a copy of the death certificate and personal representative appointment documentation if one was appointed.

Capital credits that are claimed early due to the death of a family member are returned at the real time value as if the capital credits were paid back after their normal rotation period.

CAN I "CASH OUT" MY CAPITAL CREDITS?

At the age of 75, members of Polar Communications can request their capital credits earned to date. In order to claim them, an affidavit is required to be completed, notarized, and returned to the company.

HAVE OTHER CAPITAL CREDIT QUESTIONS?

Contact our office any time with questions regarding your capital credits. We can be reached at 701-284-7221 or 1-800-284-7222. We are open Monday-Friday, 7:30AM-5:30PM and Saturdays, 8:00AM-4:30PM (assistance by phone).

Attention Students!



Applications and information on Polar sponsored scholarships and the Youth Tour will be available in November and can be found on Polar's website at www.thinkpolar.com.

For questions, please contact Carol LaHaise at 701.284.4361 or email clahaise@polartel.com.



Clip this page and keep it with your Polar directory

DIRECTORY UPDATES

Alliance Steam Cleaning Hoople.....	701-894-6317	Karley Dylan res Johnstown.....	701-869-2329
Arens Steve & Miranda res Drayton.....	701-454-6210	Kiemele Derek farm Cavalier	701-265-4410
Assembly of God Church 400 Brown Ave Drayton.....	701-454-3839	Koehler John & Michelle 100 Garden Rd Cavalier Afs.....	701-993-8488
Barb Gunderson Photography 108 Oak View Dr Cavalier.....	701-265-3315	Kolberg Kathlyn res Lakota.....	701-247-2220
Berdahl June 206 Park St W Cavalier.....	701-265-4479	Lachowitz Craig & Elizabeth PO Box 93 Arthur	701-967-8525
Bjornson Linda K 105 E 2 Ave N Cavalier	701-265-4049	Lakota Child Care Center 516 3 St E Lakota.....	701-247-2606
Bjornson Michael H 12 Main Ave Mountain.....	701-993-8311	Langerud Robert 320 2 Ave N Edinburg.....	701-993-8128
Bring Benjamin 417 Prairie Ave E Galesburg.....	701-488-2292	Lawonn Ben Eric res Cavalier.....	701-265-4900
Brown Gayle res Cavalier	701-265-4249	Laxdal Brandon & Cassandra res Edinburg.....	701-993-8177
Carter Jace 366 6 Ave Walcott.....	701-469-2059	Lingstad Tanner res Fordville.....	701-229-3202
Chip's Bees Lakota.....	701-247-2203	Mastre Ricky 301 Hill Ave N Park River	701-284-6317
Chute Thomas & Casey res Cavalier	701-265-3127	McLaughlin Loretta res Park River.....	701-284-6421
Duffy Jesse farm Grandin.....	701-874-2401	McPherson Kevin & Keri 615 5 Ave Petersburg	701-345-8207
Edwards Vincent 706 N Madison St Edmore.....	701-644-2207	Nelson Emily res Michigan	701-259-2282
Elke Dale E 14069 96 St NE Cavalier.....	701-265-4778	Pedersen Leif res Lakota.....	701-247-2506
Fay Patrick & Jamie 1746 160th St Wolverton.....	218-995-2035	Pengilly Larry & Kristine 8157 109 Ave NE Nekoma.....	701-949-2121
Firkins Kaleb res Cavalier.....	701-265-4384	Schmidt David 634 3rd St Walcott.....	701-469-2131
Gestson Garriet & Cassie 510 7 St Petersburg	701-345-8288	Schwartz Bruce 201 Bedrock Ln Cavalier	701-265-3322
Grossman Ken & Roxanne Walcott.....	701-469-2070	Shirek Duane & Kathy 4893 Highway 35 Michigan.....	701-259-2377
Gullickson Joe & Jenna Hoople	701-894-6163	Slinger Stacy 1765 170 St Wolverton	218-995-2024
Gunderson Barb Photography 108 Oak View Dr Cavalier.....	701-265-3315	Smartee Pants Daycare 301 S 4 St Drayton.....	701-454-3574
Heller F res Mountain.....	701-993-8363	Spillers Jennifer res Pisek.....	701-284-6083
Heuchert Josh & Nick Shop 7912 137 Ave NE Crystal.....	701-657-2151	Symington Camden res Neche.....	701-886-7515
Holen Alex P 405 River St Cavalier	701-265-4524	Taft J G 15024 23 St SE Arthur	701-967-8353
Hoople Cafe 224 2nd St Hoople	701-894-6138	Tate Reggie 970 155 Ave SE Hunter.....	701-488-2783
Howen Karen 110 6 St W Michigan	701-259-2169	Torgerson David J PO Box 118 Edinburg.....	701-993-8353
Jehlik James and Cari 874 7th St Walcott.....	701-469-2009	Warner Dennis 10649 Old Hwy 81 Pembina.....	701-825-6360
Jensen Joshua 108 Dewey Ave Wolverton	218-995-2036	Young Matt & Jessica 215 2 St NW Lakota.....	701-247-2550
Johnston's Refinishing, Sandblasting & Painting 400 George St Drayton.....	701-454-3379		



POLAR

Polar Communications | Polar Telcom
Polar Cablevision | Wolverton Telephone Co.
PO Box 270 | Park River, ND 58270

CONNECTIONS

Published by Polar Communications

BOARD OF DIRECTORS

Ronald Steinke, Cavalier

Beverly Jensen, Drayton

Amber Meyer, St. Thomas

Joe Torgerson, Fairdale

Jon McMillan, Fordville

Lori Dahl, Lakota

Cynthia Hejl, Arthur

Brian Udby, Lankin

Chris Nelson, Edinburg

David L. Dunning, General Manager/CEO

BUNDLE & SAVE



LET US HELP YOU CHOOSE
A BUNDLE THAT'S
RIGHT FOR YOU!

Different people have different needs. That's why we offer a wide range of bundles suited to every individual. The more services you put together, the greater your savings!

With Polar bundles you get everything the other guys offer PLUS our community channel with local happenings and deals, an interactive on-screen guide with parental controls, local and regional weather information, local content - including high school sports and school channels Tornado Vision, Aggie Vision, Raider Vision and soon to come, Titan Vision!

RECEIVE A \$50 BILL CREDIT WHEN YOU SIGN UP FOR A BUNDLE OR UPGRADE YOUR EXISTING BUNDLE!

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POLAR

Promotional offer ends September 30, 2015. Not available in all areas. Some restrictions apply. Must keep promotional service for 6 months. Call for details.