# polar Connections

Spring 2024



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# ultimate wifi experience

This isn't just the Internet!

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## director election

Applications and petitions are now being accepted.

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## receive a \$10 bill credit

When you sign up for paperless billing

# pclar

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www.polarcomm.com

#### **Business Office:**

701.284.7221 | 800.284.7222 customerservice@polartel.com

24/7/365 Support: 888.700.7652

#### **Board of Directors:**

Amber Meyer, St. Thomas
Lori Dahl, Lakota
Cynthia Hejl, Arthur
Brian Udby, Lankin
Chris Nelson, Edinburg
James Longtin, Neche
Wes Welch, Park River
Gordon Johnson, Cavalier
Dan Johnson, Hoople

Chief Executive Officer: Karl Blake

This institution is an equal opportunity provider and employer.

#### On the cover:



Joan Gonzalez submitted the photo of a silver maple tree at the Larsgaard Family farm outside of Aneta, ND.





Internet service is just the start of your experience with us. Yes, it's fast, reliable, and affordable. How fast? Not to bore you with technical jargon, but our fiber optic Internet can deliver speeds up to 1 Gig.

All the speed talk is nothing without an in-home WiFi experience. That's what makes our service unique. We've taken the work out of creating the ultimate in-home connectivity experience. It means that we provide everything you need upfront and continue to optimize and improve your service with us. We manage everything for you. So you can focus on the things that matter in your life.

We're not going to provide you with just the Internet. We will proactively support, innovate, and provide meaningful solutions to ensure your service is safe, secure, and fit for your life.

#### You shouldn't have to DIY your WiFi

There is no need. That's what you're signing up for. Our local, highly skilled technicians fully install your whole-home service so you have connectivity in and outside your home.

At the center of your service is the WiFi 6 system. You won't find this in box stores or online, either. The GigaSpire BLAST is a fast, state-of-the-art system fully compatible with all your devices, from phones and laptops to entertainment systems and smart appliances. The best part is that it's secured, managed, and supported by us and incredibly easy to customize through the dedicated mobile app. Plus, with features like content controls and network security built right in, your devices and family are always protected.

Your experience is always in the palm of your hand. And we're just a tap away.

The Polar WiFi app makes managing your network a breeze whether you're at home or on the go. You can contact us for support right within the app. We're available 24/7. The Polar WiFi app is the ultimate resource for those who want to stay connected. Whether you are a student, a parent, or an entrepreneur, our service is built around you.



Cyber Security: With ProtectIQ premium network security features, you can rest assured that your data and devices are protected from hackers and other online threats. This includes powerful antivirus software and robust firewalls to block unauthorized access to sensitive information.

Parental controls: Our Ultimate WiFi service includes ExperiencelQ, giving you peace of mind regarding your children's online safety. With customizable parental controls, you can easily restrict access to certain websites or limit the time they spend on apps daily.

Prioritized Traffic and Devices: ExperienceIQ also allows

you to direct your traffic to activities like work, gaming, and streaming. Even assign devices to get priority traffic over others.

There is no better way to stay connected than with Polar WiFi service's innovative and ongoing upgrades.

Everything you need today.

Anticipating your future needs.

If you are ready for a new experience from a provider that cares, the Polar WiFi experience subscription offers several benefits.

- With complete white glove installation, you can rest assured that your network is set up quickly and correctly with the latest technology.
- It Includes 24/7 support, so you can get help whenever needed.
- Built-in network security and parental controls help to keep your data safe and secure while giving you complete control over what your kids can access online.
- The Easy-to-use Polar WiFi app makes managing your network a breeze whether you're at home or on the go. Moreover, new features are added every quarter, so you always have access to the latest innovations in WiFi technology.
- Ongoing updates, upgrades, new features, solutions, and innovations.

Whether you're looking to optimize your existing WiFi or get a new service, subscribing to Polar WiFi service ensures the process is fast and hassle-free at every step.

#### So why wait?

The Polar WiFi service redefines the Internet service without you having to worry about picking the best technology, setting it all up, figuring it out, and ongoing maintenance and troubleshooting. It offers many benefits, including complete control through the Polar WiFi app, inclusive service with simplified billing, and more. The service is flexible and can be tailored to different aspects of your life, such as work, entertainment, school, and parenting. If you've been looking for a better experience, the Polar WiFi experience is finally here.

Sign up today and experience a service that works for you!



### **Director Election**

#### Applications being accepted

Applications and petitions for the Polar Communications Board of Directors are now being accepted. Three director positions will be elected at the annual meeting on June 6, 2024. The following incumbent directors are seeking re-election:

District 1 - Jim Longtin, Neche

District 2 -Wes Welch, Park River

District 3 - Brian Udby, Lankin

#### **Nomination Information:**

- Detailed information can be found in the member by-laws in your telephone directory or at polarcomm. com/resources/#agreements.
- Any qualified member may submit an application and a petition by March 22, 2024, at 4 p.m. The forms can be found on Polar's website at polarcomm.com/careers.
- · Members may submit a completed application and petition by:
  - on-line submission (application only) or
  - mail: Polar Communications, PO Box 270, Park River, ND 58270 or
  - e-mail: directorapp@polartel.com
- All nominations are subject to verification. Once verification is complete, the candidate will be notified, and their name will appear on the ballot.
- Eligible election exchanges in 2024:
  - District 1-Neche, Drayton, and Pembina
  - District 2-Park River, Crystal, Nekoma, Fairdale, Fordville, Adams, and Edmore
  - District 3-Lankin, Dahlen, Michigan, Inkster, Niagara, Petersburg, Aneta, Gilby, and Lakota

## Service Recognition

Congratulations and thank you to the following directors for their continued years of service to Polar:



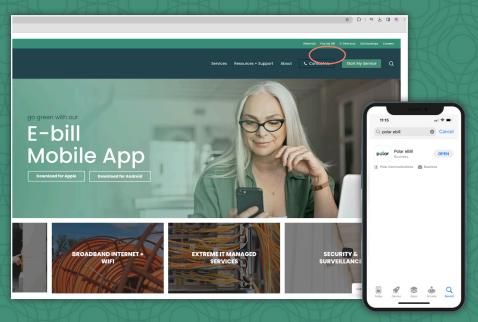
**Lori Dahl** 15 years



Wes Welch 5 years

### **Polar Account Tools**

We make it easy to manage your Polar account with our online and mobile app tools. Check your invoice, make payments, and view your payment history. Sign up by visiting our website and selecting Pay My Bill, or use our e-bill mobile app.



Dounload our e-bill mobile app





#### Paperless Billing

Receive a one-time **\$10 bill credit** when you go paperless and stop receiving a monthly printed statement in the mail.

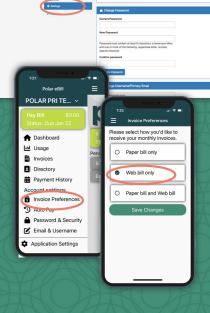
Manage Your Settings



#### **Auto Pay**

Sign up for auto pay and your payment will automatically process on the 10th of each month from your bank account or credit card.





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# Dominity Donnections



Hoople community fund donation









crazy sweater fundraiser



Toy drive





Congratulations to the winners of our Polar Pick-It Bowl Challenge college football contest! Out of 165 participants in the community, Cheri Stabo earned the most points in the contest and won six months of free Internet service. Mona Dietrich came in second place and won three months of free Internet. Colton Evenson was randomly selected among all participants and won a \$50 Polar bill credit.

#### Thanks to all who participated!

### Directory Listing Updates

Agresto Michael	122 N 4 St St Vincent	218-823-6233
Arthur Bar LLC	320 Main St Arthur	701-967-8977
Bosh Laverne A	301 Co Road 12b Park River	701-284-6313
Boyles Reita	7 Doheny St N Northwood	701-581-3044
Carlson Gary	1213 41st St NE Larimore	701-343-3893
Fladeland Terrance	RES Northwood	701-587-1410
Forest River Farmers Elev	602 Brennan Ave Forest River	701-248-3252
Frovarp Daniel	640 1st St S Edinburg	701-993-8121
Grundstrom Lori	409 S 4 st Drayton	701-454-6232
Knipe Bill	1191 15th St NE Grand Forks	701-772-6767
Nilson Ryan	RES Hoople	701-894-6101
Ning's Thai Cuisine	210 5 St Petersburg	701-345-8484
Opitz Derek & Jodi	15928 91 St NE Drayton	701-454-6487
Osowski Robert E	RES Forest River	701-248-3613
REO Truck Repair & Salvage LLC	Forest River	701-248-3563
Savre's Truck Repair	16502 57 St SE Kindred	701-469-2129
Schumacher Farms	RES Reynolds	701-847-2678
Snobeck Christi & Richard	1044 27th St NE Emerado	701-594-5634



#### It's almost time to enter our FREE March Mania bracket contests!

Score fabulous prizes and compete with friends and fellow community members in our Pick-It March Mania Men's and Women's Challenge. It's free and fun to play, and basketball fans and non-fans are welcome (we have a randomizer if you need it)!

Enter at polar.pickitchallenge.com and polarwomen.pickitchallenge.com



