

porting your number



WHAT IS PORTING YOUR NUMBER?

Porting is when you transfer your active phone number from one company to another.

WHAT WE NEED TO PORT YOUR PHONE NUMBER:

Century Link

- Account number
- Address that is on the account
- Exact name on the account
- Phone number

Verizon

We cannot port cell phone numbers only "home" landline numbers that have a local prefix. (See list below)

- Account number
- Address that is on the account
- Exact name on the account
- Phone number
- Porting PIN: This is from Verizon, it is different from your Verizon account PIN. You must call Verizon and request this PIN. PINs expire after 24 hours

THINGS TO KNOW IF YOU WOULD LIKE TO PORT:

1. Do not cancel your phone line if you would like to port your number. It must be an active number to port it over. Once the number has been successfully transferred over to Polar it will no longer be active under the previous carrier.
2. Sometimes the carrier puts a freeze on the line when ports are requested. In those cases, we will ask you to contact the carrier to have the freeze released. If this happens you will need to get a confirmation number and name and contact number of the person you spoke with.

These are the locations and prefixes that are local EAS (911) and can be ported to Polar for phone service. Verizon landline phones can be ported if they are one of these prefixes:

Emerado: 594,747,935

Grand Forks: 203, 314, 335, 732, 746, 772, 775, 777, 780, 787, 792, 795, 885

Hatton: 543, 963

Manvel: 696, 888

Reynolds: 847

Thompson: 599

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