

extreme

Provided by **Polar** Communications



As a technology solutions provider, our state-of-the-art network and expertise can provide scale and skill to elevate your business. For more than 65 years we've been committed to bringing our customers the very best communication technology available. Our roots are here in the heartland, and that means that the only thing you'll appreciate more than the cutting-edge technology we offer is the outstanding service that backs it up.

Polar Extreme can lift an IT burden for your company, because it can be delivered as a turn-key managed offering that includes professional design, installation, and ongoing 24/7 care support by phone, email and online chat.

SERVICES WE OFFER:

- Managed Firewalls
- Managed Data Backup
- Server Management
- VPN Connections
- Network Configuration
- Network Security
- Network Performance
- Installation & Maintenance of Switching Networks
- Hardware Purchasing
- Software Licensing Management
- Technical Assistance Support
- Bandwidth Management
- Anti-Virus Software
- Managed WiFi
- Patch Management
- Network Management
- Remote Access
- Desktop/Server Management



Tailored Solutions

Polar is committed to getting to know your business and creating custom solutions, not just offering a one-size-fits-all package. Polar's certified employees are knowledgeable in the latest communications technology and are happy to offer assistance or answer questions anytime. From small businesses to large corporations, we encourage all of our customers to make use of our expertise.

How We Do It

Many businesses today continue to react to IT issues as they arise. Below is how we do it. It's easy to see the benefits of pro-actively being prepared before issues happen. We know before you know.



REQUIREMENTS We will learn your needs, requirements and current environment. It's important to know what your key outcomes are to create the right solution.

IDENTIFY SOLUTIONS Our team of specialists will develop the best solution for your company. We take everything we learned in our initial meetings into consideration and may offer multiple options.

PLANNING We meet with your team to discuss the option(s) that best fit your environment and provide a full analysis of what should be done to implement the designed solution.

IMPLEMENT SOLUTION After determining with you what solution works best for your company, we order the equipment, prepare, and install in your location. Our installation team is highly qualified and experienced.

TESTING & OPTIMIZATION Now that your solution has been installed, we go through rigorous testing to verify that everything is working properly. We'll work with you through the process of moving your data and confirming your best practices.

TECHNOLOGY LIFECYCLE We help your organization look pro-actively at the entire lifecycle management process for your IT assets. We will help you select and procure the right support and maintenance plans, plus offer our dedicated client portal to allow you to better track your assets.

We provide proactive IT managed services using a remote monitoring and management platform to continually monitor the health and performance of your IT network without any kind of disruption to your employees' activities.

Extreme IT Support Levels

PRIMARY

\$124.95/month

- 8:00AM - 5:00PM, M-F remote support/monitoring
- 1 hour of remote support
- Up to 2 devices monitored
- Up to 2 anti-virus licenses
- Network management



ESSENTIAL

\$254.95/month

- 8:00AM - 5:00PM, M-F remote or on-site support/monitoring
- Up to 2 hours of remote or on-site support
- 3-5 devices monitored
- 3-5 anti-virus licenses
- Network management



ULTIMATE

\$514.95/month

- 8:00AM - 5:00PM, M-F remote or on-site support/monitoring
- Up to 4 hours of remote or on-site support
- Up to 10 devices monitored
- 6-10 anti-virus licenses
- Network management



Support Includes:

Network Management
Networking
Server Upgrades
Server Management
Software Upgrades
Hardware Purchasing
File Sharing

Monitoring Includes:

Computer Users Profile
Disk Management/Health
Anti-Virus
Device Performance
Computer services/Registry
Application Crashes
Server Uptime
Patch Management

Installation fees may apply. Non-contracted rates are \$100/hr. and includes Monday-Friday, 8:00a.m.-5:00p.m.; \$150/hr. after hours; \$200/hr. Sundays and Holidays. Includes network assessment and consultation. Special project work is quoted at a custom rate. Custom packages available. 24-hour monitoring is \$14.95/device if needed. Polar Communications is an equal opportunity provider and employer.

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what our customers are saying...

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“ We have used Polar on many projects throughout our school district. They have always been timely, thorough, and customize the service to our needs. We are fortunate to partner with a local company that has a vested interest in our schools. ”

Laura Norby
North Border School District

“ It was really important and meaningful that Polar was able to come on site and get to know our business. We feel like that was able to establish a lot of trust and they were able to customize it and tailor it to our needs, versus just selling us a package. ”

Rachel Kringstad
Safe-T-Pull

“ We've put in procedures, policies, equipment, and technology to guarantee that our clients' information will remain secure. They have full confidence in us. And we have full confidence in Polar to help us maintain that. ”

Allen Orwick
LFS Professional Services

polar

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**GIG-CAPABLE
PROVIDER**