HOW TO ACCESS YOUR POLAR WEBMAIL ONLINE

• If you go out to our website, <u>www.polarcomm.com</u> at the top of the page click on WEBMAIL.



• That will open a new window where you're able to enter your username and password for the email account.



• Once you log in, the next window should look like this:



• MagicMail has a document that walks through the layout and features, and can be found at this link: <u>https://mail.fourway.net/tuxedo/help/en_US/</u> if you'd like to look through it.

HOW TO ADD AN ADDRESS TO THE BLACKLIST (BLOCK) OR WHITELIST (ALLOW)

1. While in this layout, you'll want to click on Settings.

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2. When that opens, click on the Spam Settings tab in the left column.



3. That will open to this window, click on the "Show More" (your mouse pointer should turn into a hand if you're hovering over the correct area)

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Settings	Spam Management						-
Preferences	Personal Spam Settings for polarcomm.com						
Folders	The MagicMail personal spam filter works to filter spam messages regardless of whether you use Webmail or a client like Outlook Express. By default, the spam						
L Identities filter quarantines spam messages in a folder called "Spam". Once activated, this folder is viewable in your webmail or using IMAP. We recommend that you routinely							
Responses	check this folder to ensure no legitimat	te email is getting o	caught. All qua	rantined			
My Email Options	main's automatically deleted after 15 d	lays.					
😨 Spam Settings	○ Normal	(?)	Enab	led			
Security Options	Normal, (w/Quarantine) (RECOMMENDED)	•					
Lock My Mailbox	⊖ Strict	•	Click Here To Show M	Disable lore			
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4. From there it will give you the options to add addresses to the Blacklist (addresses to block) or the Whitelist (addresses to allow). Click on whichever list you'd like to add the address to (for this example, I'll use whitelist):



5. In the next window, you can add an address using either a specific address or a domain as spelled out in the note. You would then enter the address/domain and click Add.

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From Whitelist						
When an incoming email matches your whitelist, the me mailbox. A whitelist match always takes precedence over	essage will alv er other email	vays be delive rules.	ered to y	our		
MagicMail can whitelist senders at 2 different levels:						
Server Level Mailbox Level						
Note: You can filter either a portion of or all of the email @domain.com will filter all mail from that domain (it w jane@domain.com). You may also choose to use the ful option it prevents "false positives", which are matche	il address. For vill filter both j ll email addres as you did not	example ent ioe@domain.c s which is the intend.	ering com and e preferi	red		
Add to From	n Whitelist'					
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- 6. Once that is complete and you have added the address/addresses you'd like, you can close out the window.
- 7. To then get BACK to your email inbox, click on the Mail icon, and it will take you back to your Inbox.

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Click on the $^{\textcircled{1}}$ for help on individual settings.