

polar connections

Winter 2025



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regional pizza producer,
Jimmy's Frozen

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apply for scholarships & a
trip to Washington, DC

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Don't Settle for Cellular Shortcuts

fiber internet that's built
for your home

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*This institution is an equal opportunity
provider and employer.*

On the cover:



Jimmy's Frozen Pizza in Hatton, North Dakota

From Small Town Pizza Shop to Regional Producer

*The story of a North Dakota business built on quality,
commitment, and community*

Jimmy's Frozen is a growing frozen pizza factory located in Hatton, North Dakota. It is owned by Jim and Jana Gordon, whose family has been building the Jimmy's Pizza legacy for nearly forty years.

Jimmy's Pizza started on January 3, 1986, when the first store opened in a small northern Minnesota town. From the beginning, the focus was on high-quality ingredients and reliable hometown delivery. The idea gained popularity quickly. Family members joined the business, new stores opened, and by 1996, Jimmy's Pizza had become a federally franchised company.

Expansion Into Frozen Production

In 2015, after 30 years of operation, the company acquired the long-standing Bonita's Frozen Pizza Factory in Hatton, North Dakota. This enabled it to expand into high-quality frozen pizza manufacturing. The plant received upgraded production equipment in 2020 with support from the Economic Development Association of North Dakota and was awarded the 2025 Project of the Year.

Technology Supporting Daily Operations

The Hatton facility relies on strong, consistent Internet service to communicate with customers, suppliers, and vendors. Their large building requires coverage that reaches every corner, especially during busy production days. Dependable fiber broadband from Polar enables the team to coordinate orders, manage logistics, and stay connected without interruptions.

Jimmy's Frozen utilizes Polar camera systems to monitor both inside and outside their facility. The high clarity helps them maintain a safe work environment and oversee production areas, loading zones, and deliveries. With mobile access through our app, owners can view cameras from anywhere, ensuring peace of mind even when they are off-site.

A Team-Focused, High-Output Operation

The company has about 20 employees, including production workers, drivers, and support staff. A van shuttle takes employees from out of town to work and back on production days, and the company offers a free lunch and paid drive time.

Corey Olson serves as the General Manager, providing steady leadership and daily operations oversight. He is supported by a hardworking, dedicated management team that works closely with him to keep the facility



**GIG-CERTIFIED
PROVIDER**

running smoothly. Their commitment and teamwork are essential to the company's success. According to the Gordons, "Jimmy's Frozen truly couldn't do it without them."

Production operates two to four days a week, averaging about 10,000 pizzas daily. Additional days are dedicated to sauce making, packaging, and prepping. They produce frozen pizzas for 14 different companies and tailor recipes, ingredients, labels, and packaging to suit each customer. Five trucks deliver finished products across the region.

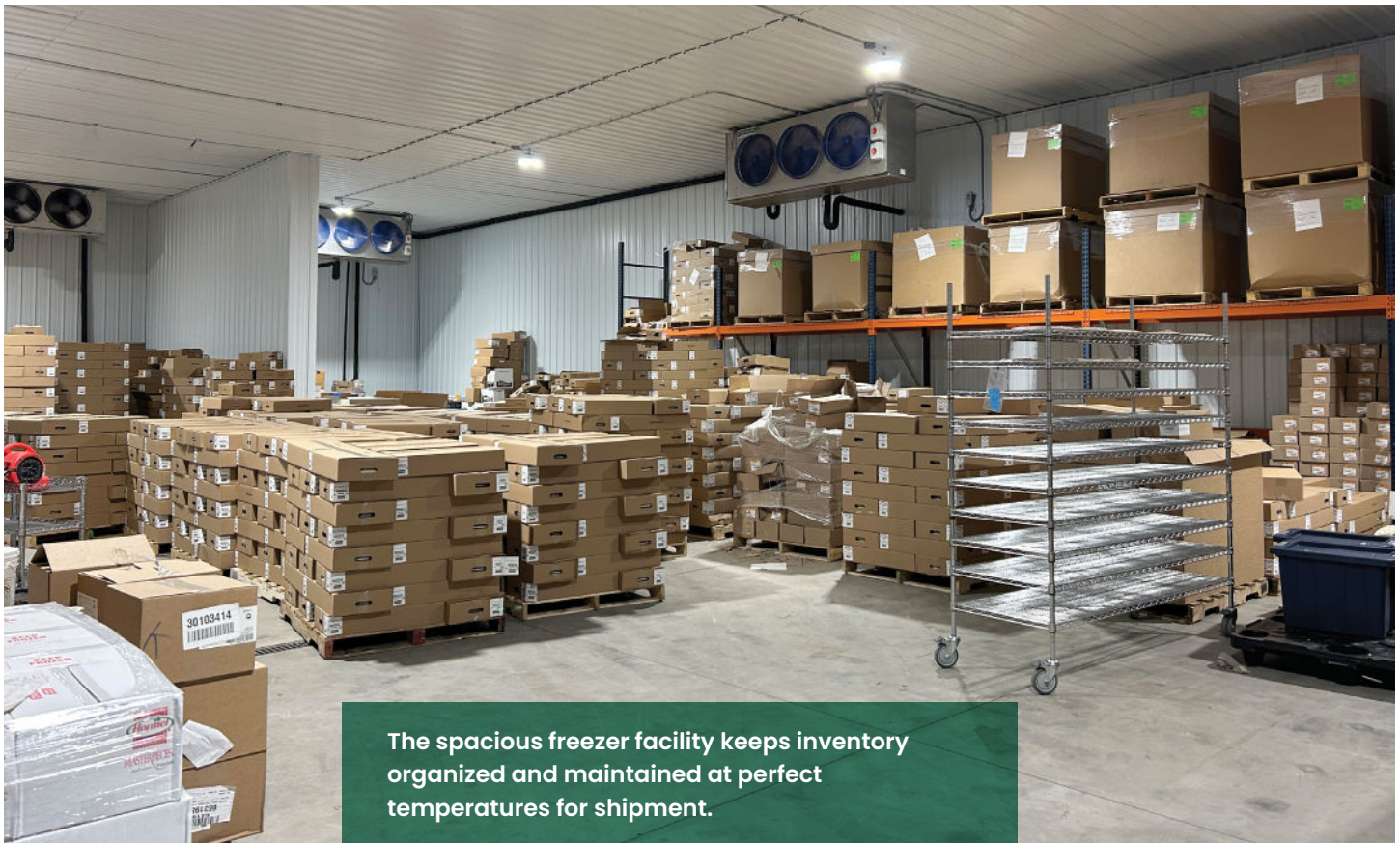
Fresh Ingredients and Friendly Service

Today, Jimmy's Pizza can be found in its full-service restaurants, convenience stores, bars, select supermarkets, and express locations throughout the Midwest. The company also provides successful fundraising programs that give schools, teams, and organizations an easy way to earn money.

Looking ahead, the Gordon family plans to keep combining fresh ingredients with friendly service to serve great pizza to families for many years. Whether handling deliveries, managing inventory, or ensuring safety at their facility, Jimmy's Frozen continues to grow backed by Polar technology that works just as hard as they do.



A dedicated crew keeping the production line moving smoothly at Jimmy's Frozen.



The spacious freezer facility keeps inventory organized and maintained at perfect temperatures for shipment.

Employees Give to Park River Area Food Pantry



Since 2008, Polar employees have donated over \$50,000 to local groups, organizations, and charities through their Employee Charity Program. Each month, participating employees contribute \$5 to the fund. At the end of the year, they nominate a charity of their choice to receive the donations. One charity is chosen randomly; this year's recipient is the Park River Area Food Pantry.

The Park River Area Food Pantry received \$5,300, including Polar matching the employee funds! Pictured are Polar employees Dale Holand and Tamara Cudmore, along with food pantry volunteers Susan Phelps, Nicole Dub, Heather Hanson, and Miranda Lien.

The Park River Area Food Pantry is located inside Our Saviour's Lutheran Church in Park River. It offers a local resource for food and other personal essentials to residents in the area. The pantry is open Thursday evenings from 6 to 8 p.m.

We are happy to have the opportunity to give back to the communities where we live and work!

Photo Contest Winner

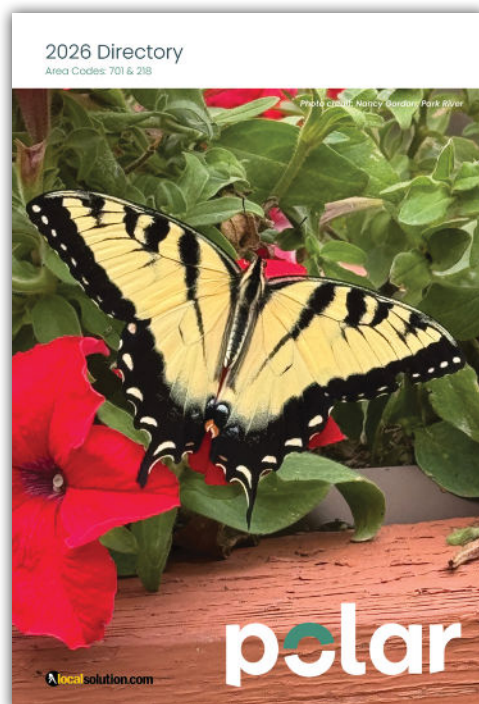
2026 Directory

Thank you to everyone who entered our photo contest! Participants were asked to send photos of their favorite nature, landscape, and scenery from the Polar service territory. These photos would be featured on our directory cover and used in other Polar marketing.

We received 67 submissions, and customers were asked to vote for their favorite. Nancy Gordon from Park River, North Dakota, took the winning photo. She received a \$25 bill credit, and her image is featured on the cover of our directory.

Your new Polar directory will be arriving in the mail soon. Extra copies can be obtained at our office in Park River. Please let us know if you receive more directories than you need, and we will update your account for next year.

Old directories may be recycled by dropping them off at our Park River office.



polar people

Anniversaries

This month, we're excited to recognize and celebrate team members who have reached significant milestones with us. Their hard work, commitment, and dedication to serving our customers have been vital in helping us grow and improve our services. Please join us in congratulating the following employees on their work anniversaries:

20 years



Jon Russell
Field Technician

5 years



Dave Dvorak
Cable Splicer

5 years



Tyler Seeba
Accountant

5 years



Kelli Schatz
Customer Service
Representative

Welcome!

We're excited to welcome the talented group of new employees who joined us in 2025! Each one brings valuable experience, fresh perspectives, and a passion for innovation that strengthens our team and helps drive our mission forward. Please join us in giving them a warm welcome as they settle into their roles. We look forward to the great work we'll accomplish together in the year ahead.



Aloria Nelson
Customer Service
Representative



Lucas Kindseth
System Administrator



Brett Knudson
Network Technician



Alex Midgarden
IT Specialist



Mason Thibert
Combination/
Maintenance

Scholarship Opportunities

To support continuing education for rural youth, we are happy to offer high school students the opportunity to apply for the following scholarships:

FOUNDATION FOR RURAL SERVICE SCHOLARSHIP PROGRAM

Since 1994, the Foundation for Rural Service (FRS) has aimed to assist people and communities in rural areas that receive telephone and broadband service from members of NTCA—the Rural Broadband Association. They believe the future of our rural communities is intrinsically linked to the future of our nation as a whole.

FRS annually awards scholarships to rural students for their first year of attendance at a two-year or four-year college or vocational school. To be eligible, all applications require sponsorship by an NTCA—The Rural Broadband Association member company. Since its inception, FRS has awarded over \$1 million in scholarships, empowering rural students to advance their communities with invaluable skill sets and experiences.

The scholarships' values range from \$500 to \$9,000, based on various criteria. One application qualifies a student for all available FRS scholarships.

Application deadline is February 14, 2026.

POLAR JOHN G. WALTERS SCHOLARSHIP

Named after Polar's first general manager, the John G. Walters Scholarship, worth \$2,000 each, will be awarded to fifteen graduating high school seniors from our service area who plan to continue their education at an accredited two-year or four-year college, university or vocational-technical school. Parents or guardians must be Polar customers in good standing with voice or Internet service.

Application deadline is March 2, 2026.

Applications can be found online at polarcomm.com/about-us/scholarships or from your high school guidance counselor.



Experience Your Nation's Capital with the

FRS Youth Tour

High School students ages 15, 16 or 17, apply for the Foundation for Rural Service (FRS) Youth Tour in Washington, D.C., June 1-5, 2026.

The Foundation for Rural Service (FRS) Youth Tour brings more than 100 high school students and chaperones from rural communities across the nation to Washington, DC, for five days to learn about legislative and agency processes and the important role of broadband services in rural communities. This unique educational experience provides an opportunity to visit Washington, DC, meet high school students from other states, and tour historical sites while also learning about Capitol Hill and the Federal government.



While on the Youth Tour, students and chaperones will:

- Tour famous historical sites and monuments, including Arlington National Cemetery, Mt. Vernon, Lincoln Memorial, Vietnam Veterans Memorial, and World War II Memorial
- Visit Smithsonian Museums
- Meet with Federal Communications Commission and Congressional staff
- Attend a play at the Kennedy Center
- Build relationships with peers that can last a lifetime
- Develop leadership skills

All expenses paid by

polar

Download your application at
polarcomm.com/about-us/scholarships

Contact us with questions:

701.284.4361 or athompson@polartel.com

Application deadline is March 2, 2026.

Parents or guardians must be a voice or Internet customer in good standing of Polar Communications or its subsidiaries. Students must be a high school student age 15, 16 or 17 at the time of the Youth Tour. FRS will not accept any student age 18 or over. The Youth Tour is hosted in partnership with Polar Communications and the Foundation for Rural Service, a non-profit organization whose programs advance rural communities by focusing on education for rural youth, encouraging community development and introducing policymakers to the challenges of providing broadband services in rural communities. Students participating in the Youth Tour will be under the supervision of chaperones and FRS staff at all times.

Giving Back

As a local business, we are part of the community and have a responsibility to support the growth and development of rural areas. We provide jobs and essential communications services and fund initiatives that make our home a better place to live. To date, in 2025, Polar has contributed over \$140,000 in scholarships, grants, and donations to local groups and organizations. By demonstrating commitment and pride in and for our company and our customers, we will continue to contribute to the growth of the communities in which we serve.

4-H Promoters

Adams Fire Department
Aneta Ambulance
Aneta Fire Department
Aneta Parkview Health Center
Aronia Berry Harvest Festival
Arthur Fire Department
Arthur Market
Bathgate Fire Department
BIO Girls - Park River
Borg Pioneer Memorial Home
Brocket Fire Department
Cart Creek Clovers 4-H Club
Cavalier All-Class Reunion
Cavalier Ambulance
Cavalier Fire Department
Cavalier Motorcycle Ride-in
Cavalier Public School
Cavalier School/North Valley Tech
Cavalier Tornado Booster Club
CHI Friendship
Christine Fire Department
Christine Quick Response
Community Of Care, Cass County
Community Safety Net
Crystal Clovers 4-H
Crystal Fire Department
Crystal Quick Response
Dahlen Fire Department
Dakota Prairie Esports Team
Dakota Prairie Knights Booster
Dakota Prairie Public School
Devon Grube Memorial Golf
Domestic Violence & Abuse Center
Drayton Ambulance
Drayton Fire Department
Eagle Ridge Motorcycle Club
Edinburg Fire Department
Edinburg Quick Response
Edmore Ambulance
Edmore Fire Department
Edmore Memorial Rest Home
Edmore School Reunion (66-73)
Emerado Ambulance

Emerado Fire Department	Lakota Rock Creek Golf Course	Park River Aggie Boosters
Fairdale Community Center	Lankin Fire Department	Park River Ambulance
Fairdale Fire Department	Larimore Ambulance	Park River Area Food Pantry
Faith in Action	Larimore Fire Department	Park River Area School
Farm Rescue	Larimore Good Samaritan	Park River Area Sports Boosters
Ferry Township Rural Fire Protection	Larimore School	Park River Arena Commission
First Care Health Center	Life Skills & Transition Center	Park River Baseball Boosters
Fordville Fire Department	Little North 4-H	Park River Community Club
Fordville Quick Response	Luther Memorial Home	Park River Figure Skaters
Fordville-Lankin Public School	Lutheran Sunset Home	Park River Fire Department
Fort Pembina Historical Society	Manvel-Turtle River Critters 4-H	Park River Good Samaritan Society
Foundation For Rural Service	Marketplace For Kids	Pembina 4-H Counsel
Four Seasons Garden Club	Mayville Fire Department	Pembina County Backpack Program
Friends Of the Cavalier Public Library	McVille Park Board	Pembina County Historical Society
Galesburg Fire Department	Michigan Ambulance	Pembina County Memorial Hospital
Galesburg Quick Response	Michigan Community Club	Foundation
Gardar Community Hall	Michigan Duffers Club	Pembina Fire Department
Gilby Fire Department	Michigan/Whitman Rural Fire	Pembina Quick Response
Gilby Quick Response	Protection District	Petersburg Fire Department
Grafton Baseball	Midway Booster Club	Pisek Fire Department
Grafton Booster Club	Midway Public School	Portland Clifford Fire District
Grafton Fire Department	Minto Fire Department	Ramsey County 4-H
Grafton High School Hockey Program	Minto Public School	Rendezvous Region Northeast Dakota
Grafton Parks and Recreation	Mountain Fire Department	Rush River Livestock 4-H
Grafton Public School	Mountain Movers 4-H	Sons of the American Legion
Grafton Summerfest	Mountain Quick Response	Special Olympics Of ND
Griggs County Sheriff's Office	National Child Safety Council	St. Thomas Daze
Growing Hope In Pembina County	ND Community Foundation Drayton	St. Thomas Fire Department
Hatton Ambulance	ND Community Foundation Park River	St. Thomas Quick Response
Hatton Fire Department	ND Veterans Cemetery Foundation	State Historical Society Of ND Foundation
Hatton-Northwood School	NDSU Extension	TEARS – Suicide Awareness Walk
Hatton Prairie Village	NDSU Foundation	TEDx Cavalier
Hazenbrook Colts 4-H	Neché Fire Department	Thompson Ambulance
Hearts in Action Health	Neché Quick Response	Thompson Fire Department
Hillcrest Country Club	Nekoma Fire Department	Tiny Aggie's Volleyball Camp
Hoople Beautification Committee	Nekoma Quick Response	Tongue River Braves 4-H Club
Hoople Fire Department	Nelson County Crop Improvement	Traill County Meadowlarks 4-H
Hoople Quick Response	Association – NDAWN Station	Tri-County Trailblazers 4-H
Hoople Swimming Pool	Nelson County Health Services	TriBorder Trail Blazers 4-H Club
Hunter Ambulance	Foundation	UND Alumni Association & Foundation
Hunter Fire Department	Nelson County Sheriff's Office K9	Unity Medical Center Foundation
Icelandic Communities Association	Niagara Fire Department	Valley Ambulance & Rescue Service
Icelandic State Park	North Border Schools	Valley-Edinburg Boosters
Inkster Fire Department	North Star Youth Hockey	Valley-Edinburg Public School
Inkster Quick Response	Northeastern ND Heritage Association	Walcott Fire Department
Lakota Ambulance	Northern Cass Dollars For Scholars	Walcott Quick Response
Lakota Athletic Boosters	Northern Cass Robotics Team	Walle Wonders 4-H Club
Lakota Cloverleaves 4-H	Northern Cass School District	Walsh Co. Community Helpers Group
Lakota Easter Carnival	Northern Lights Council, BSA	Walsh County 4-H Counsel
Lakota Education Booster	Northwood Ambulance	Walsh County Childcare Center
Lakota Fire Department	Northwood Deaconess	Walsh County Employee Appreciation
Lakota Good Samaritan Society	Northwood Fire Department	Walsh County Fair
Lakota Oktoberfest	Northwood Meadowlarks 4-H	Walsh County Gun Club
Lakota Park District	Northwood Park District	Wedgewood Manor
Lakota Public School	Off The Charts Music Festival	West Traill County Ambulance Service

Your Home Deserves Better Than a Cell Signal

Sure, the big cellular companies love to dress up their phone networks and call it “home Internet,” but let’s be honest, that’s like using a pocket flashlight to light your whole house. Our 100% fiber-to-the-home network was built for real home use, not borrowed from a cell tower a few miles away.

Switching to 5G wireless home Internet means settling for a system designed for your phone, not your streaming marathons, gaming nights, smart home devices, or that very important Tuesday morning Zoom meeting. Slower speeds, unpredictable coverage, and far-away support teams? No thanks. You deserve an Internet experience that works as hard as you do.

With Polar, you get lightning-fast speeds, rock-solid reliability, and local support from people who literally live where you live—no giant-corporation call maze required. Say goodbye to data caps, dead zones, and “Why is this buffering again?” Choose better. Choose more. Choose Polar.



Why fiber beats “phone-internet” every time:



More speed, less waiting.

Stream, download, game, and binge without the dreaded buffering wheel of doom.



More security that actually protects.

Rest easy—ProtectIQ keeps your network safe from online threats before they ever reach your door.



More work-from-home power.

Crystal-clear calls, steady VPNs, and productivity that actually produces.



More control over your Wi-Fi.

Prioritize devices, set schedules, and manage it all with ease in the Polar Wi-Fi app.



More ways to keep the kids safe.

Built-in parental controls help protect the people you care about most.



More gaming, less lagging.

Because victory tastes better when your connection keeps up with your skills.



More Wi-Fi everywhere,

dead zones nowhere. Enjoy whole-home coverage without wandering around like you’re hunting for buried treasure.



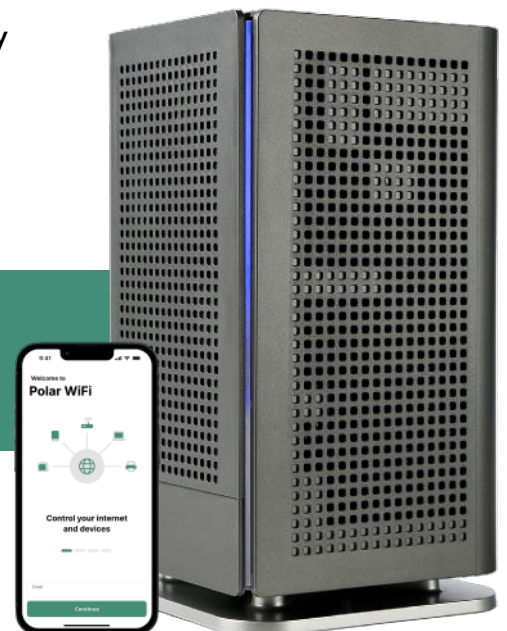
More support that actually cares.

Real, local experts ready to help—no offshore call centers, no endless hold music.

No Installation Fees!

premium wifi - \$9.95/month

polar



Keeping Americans Connected with Broadband Built to Last

The idea that all Americans should have reliable access to communications services at a reasonable cost has been a national objective for over a century. Today, the federal Universal Service Fund (USF) helps rural Americans connect to high-quality, affordable broadband and supports critical connections for low-income families, schools, libraries, and healthcare facilities in rural communities.

Community-based providers like Polar have led the charge on the mission of universal connectivity in rural America, leveraging a mix of community commitment, private capital, long-term loans, and high-cost USF support to deploy networks and deliver services in the most rural parts of the country, keeping rural Americans' broadband rates more affordable, promoting ongoing broadband network investment, and making the business case to take on network construction loans.

Policymakers in Washington, D.C., are currently debating how to reform universal service programs going forward, so that they can continue to serve the needs of millions of Americans. It is essential that our elected officials in Washington understand the positive impacts that the critical USF programs have had and continue to have on the availability, affordability and sustainability of voice and broadband services for millions of consumers, businesses and anchor institutions in rural America.

Now is the time for your voice to be heard. Contact your elected officials and encourage them to protect and strengthen the Universal Service Fund. By speaking up, you can help ensure that rural communities continue to receive the essential broadband services they depend on today, and will rely on even more in the future.



As a cooperative, Polar Communications pays out capital credits earned by its members. If you had active service with Polar in 2008 and earned capital credits, a "Capital Credit" appeared on your December bill. Members receiving \$401 or more, as well as those with multiple accounts, received a check in the mail.

Polar returned \$2.75 million to its co-op members this year!

Holiday Hours

Closed: Thursday,
December 25, 2025

Closed: Thursday,
January 1, 2025

**Our 24/7/365 support team is
always available to assist you at
1-888-700-7652.**

**Congratulations to Charles Watson of Cavalier for winning our
Football ticket giveaway printed in the fall newsletter edition.**

Directory Listing Updates

Gangle Lawrence & Lori	Rural Reynolds	701-847-2861
Knutson Lori	3397 15 St NE Oslo	701-699-8046
Krienke Krys	res Drayton	701-454-3327
Milligan Boyd	5 Good Sam Dr Arthur	701-967-8345
Nice Arthur	15812 County Road 19 Ardoch	701-699-2184
Smith Chase	315 6th Ave Arthur	701-967-8330



PO Box 270 | 110 4th St E
Park River, ND 58270

celebrating **90000** **internet connections!**

We're thrilled to announce a major milestone—9,000 Internet customers now trust us to keep them connected! To every household, business, and community member who chose us: THANK YOU. Your support drives our mission to provide fast, reliable internet with the personal service you deserve. Here's to the next milestone—and to keeping you connected every step of the way. **A better experience starts here.**

